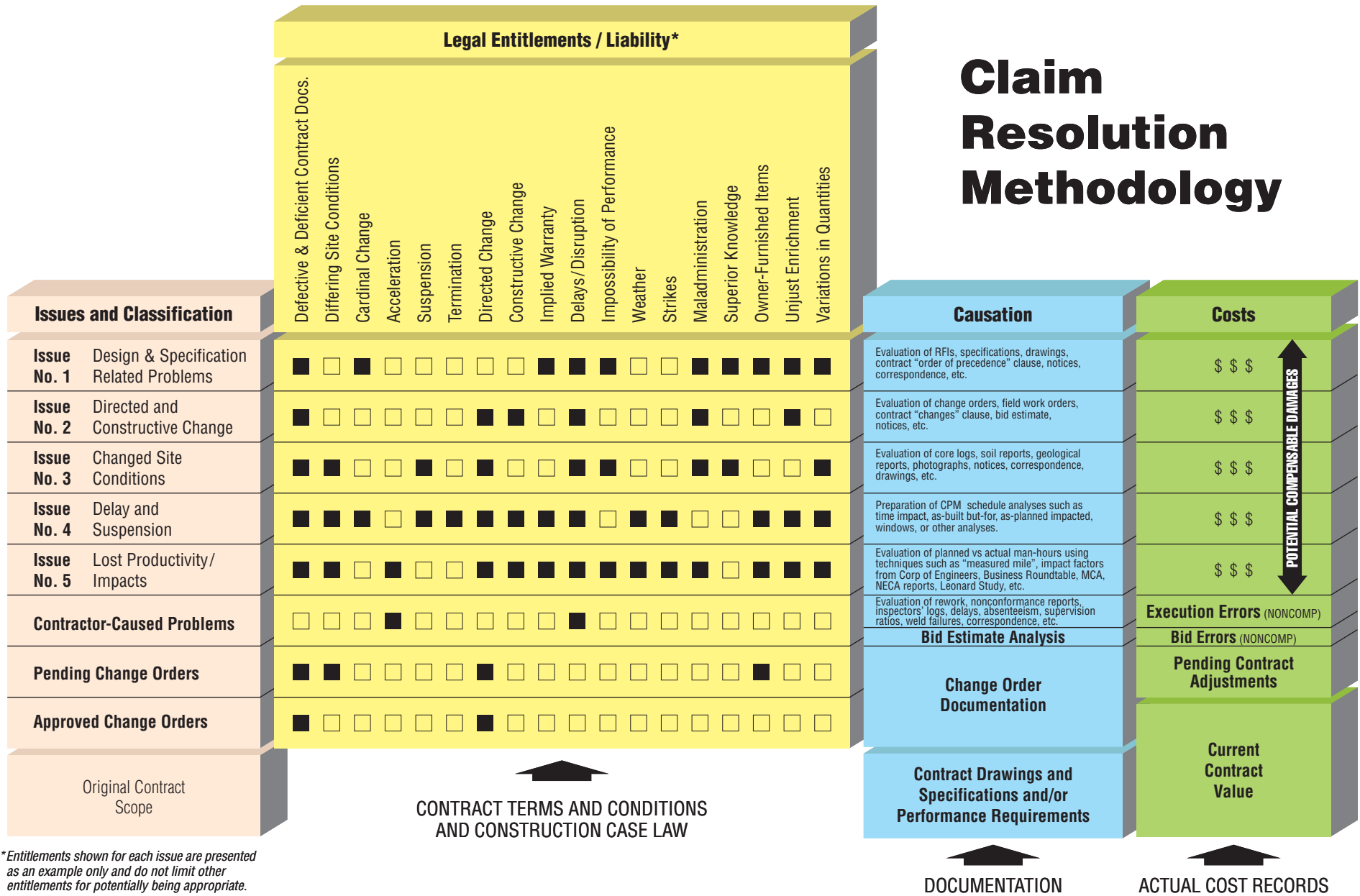




Claim Resolution Methodology



*Entitlements shown for each issue are presented as an example only and do not limit other entitlements for potentially being appropriate.